HMIS CONSUMER NOTICE
El Dorado County Continuum of Care Homeless Management Information System

Approved 07.06.2021

This Agency receives funding from U.S. Department of Housing and Urban Development to provide services for homeless and near homeless individuals and their families. A requirement of this funding is that the Agency participates in El Dorado Opportunity Knocks (EDOK), El Dorado County’s Continuum of Care (CoC), Homeless Management Information System (HMIS), which collects basic information about consumers receiving services from this Agency. This requirement was enacted in order to get a more accurate count of individuals and families who are homeless, and to identify the need for different services.

We only collect information that we consider necessary for administering the programs and services we provide. The collection and use of all personal information is guided by strict privacy and confidentiality standards. By sharing information in HMIS, agencies are able to work cooperatively to provide you with better services.

A copy of our Privacy Notice Statement describing our privacy practice is available upon request. Agencies participating in HMIS share certain information with other local agencies participating in HMIS unless they serve a protected population, in compliance with applicable federal and state laws. The list of HMIS Partner Agencies is available at intake upon request.

You have the right to refuse having your personal data entered into the HMIS database. Although you will receive services if you refuse to provide data in HMIS, it may limit our ability to connect you with other programs and services for which you may be eligible.

We are required to obtain a signed “Release of Information” form from each individual prior to entering any of their personal information in HMIS. By signing the Release of Information, you authorize the information collected about you in HMIS to be shared with other area agencies that participate in HMIS for the purpose of determining additional services you may be eligible to receive. The practice of sharing information in this manner allows agencies to work cooperatively so that you receive efficient and effective services.